# MSL OILFIELD SERVICES LTD

# CUSTOMER RETURNS FORM

# INSTRUCTIONS FOR COMPLETION OF CUSTOMER RETURN FORM FOR LOAD CELLS BEING RETURNED FOR REPAIR AND/OR RECALIBRATION.

##### Please complete one form per load cell and email to [returns@msluk.net](mailto:returns@msluk.net) with copies of the following documents:

1. Copy Airway Bill/Shipping details.
2. Commercial Invoice for Customs purposes for all returns originating outside E.U.

**IMPORTANT**:  **Please include the following wording on the Commercial Invoice:**

**PRICE FOR CUSTOMS PURPOSES ONLY – NO DUTY PAYABLE**

**Goods previously manufactured and supplied by MSL Oilfield Services Ltd in the United Kingdom**

**Units being temporarily returned to manufacturer for repair and calibration.**

**Please contact consignee for additional clearance instructions.**

**Tariff Code:** **8423892000**

**Description: Electronic Weighing Scale for repair and return**

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# YOUR DETAILS OUR DETAILS

|  |  |  |
| --- | --- | --- |
| **Company name:** |  | **MSL OILFIELD SERVICES LTD**  **UNIT B8, MILLBROOK CLOSE**  **CHANDLERS FORD**  **HAMPSHIRE**  **SO53 4BZ**  **UNITED KINGDOM**  **Tel: +44 23 8027 5100**  **Email: returns@msluk.net** |
| **Email:** |  |
| **Telephone:** |  |
| **Contact name:** |  |
|  |  |

**ITEMS SENT**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **PRODUCT TYPE:** | | **SERIAL NO.** | **SIZE (Tonnes)** | **CASE** | **HANDHELD** |
| **1.** |  |  |  | YES / NO | YES / NO |
| **2.** |  |  |  | YES / NO | YES / NO |
| **3.** |  |  |  | YES / NO | YES / NO |
| **4.** |  |  |  | YES / NO | YES / NO |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **REASONS FOR RETURN:** | **REPAIR**  **(Please describe symptoms in comments box):** | | | **RECALIBRATION** |
| **Comments:** | | | **Date sent:** |  |
| Name of shipper |  |
| **AIR WAY BILL No:** | |  | | |
| **COUNTRY OF ORIGIN:** | |  | | |